



UTILITY DISCONNECT SCAM!

TO: CUSTOMERS OF SENECA LIGHT & WATER, SENECA, SC

December 22, 2021

We would like to notify customers of Seneca Light & Water utility system that there is currently a phone scam being conducted in our service area. The caller tells the customer that they are on the disconnect list and that they are coming out to disconnect services unless they receive payment immediately over the phone.

PLEASE BE AWARE THAT SENECA LIGHT & WATER WILL NEVER DEMAND PAYMENT IMMEDIATELY OVER THE PHONE. We do have an automated message that tells you if you are in danger of being disconnected, but we NEVER disconnect utility service on the same day you receive that automated notice.

To repeat, we will NEVER demand you make a payment immediately over the phone.

If you have any concerns about someone calling you and demanding payment, **HANG UP IMMEDIATELY AND CALL SENECA LIGHT & WATER CUSTOMER SERVICE AT 864-885-2723.** You may also call the Seneca Police Department to report this scam.